

# Protect Your Family & Finances ... Join Today

**5** Mail This Application To:

 **CareFlite**  
 3110 S. Great SW Pkwy  
 Grand Prairie, TX 75052  
 (877) 339-2273 Phone  
 (972) 660-8821 Fax



**Caring-Heart Membership**  
**Lake Whitney COC**

__ 5 Years	\$60
__ 4 Years	\$48
__ 3 Years	\$36
__ 2 Years	\$24
__ 1 Year	\$12

**2** Fill out application and insert company name \_\_\_\_\_ **1** Select # of Yrs 

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_

Home / PO Box Address: \_\_\_\_\_ City: \_\_\_\_\_

Zip: \_\_\_\_\_ County: \_\_\_\_\_ Phone #: \_\_\_\_\_

Date of Birth: \_\_\_\_\_  Male  Female Email: \_\_\_\_\_ @ \_\_\_\_\_

Employer Name: \_\_\_\_\_

Primary Insurance:  No  Yes If yes, Insurance name \_\_\_\_\_

Supplement Insurance:  No  Yes If yes, Insurance name \_\_\_\_\_

**Other Family Members of Household (For additional household family members, please copy this page and attach to this application).**

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_  Male  Female

Primary Insurance:  No  Yes If yes, Insurance name: \_\_\_\_\_

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_  Male  Female

Primary Insurance:  No  Yes If yes, Insurance name: \_\_\_\_\_

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_  Male  Female

Primary Insurance:  No  Yes If yes, Insurance name: \_\_\_\_\_

**DO NOT SEND CASH** **3** Send Check Equal to Number of Years Price or Apply by Credit Card  
 If applying by credit card, application can be faxed to (972) 602-7182

Card Type \_\_\_\_\_ CVN # \_\_\_\_\_ Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_ Billing Zip Code \_\_\_\_\_ Name on Card \_\_\_\_\_

Signature for Processing and / or Acknowledgement of Rules \_\_\_\_\_

Date \_\_\_\_\_

**4** All applications Must Be Signed Here 

By Paying the CareFlite Membership fee I agree (on behalf of my family) to abide by the terms and wish to hereby apply for Air Membership in the CareFlite Caring Heart Membership Program for myself and members of my household listed on the Application, as set forth in this Agreement. I have reviewed the Caring-Heart Air Membership Agreement and agree to abide by the terms thereof. I request payment of authorized Medicare or other insurance benefits to me, or on my behalf, to be paid to CareFlite for any emergency services and supplies furnished to me by CareFlite. I authorize any holder of any of my medical information to release that information to the CMS, its agents and carriers, or CareFlite, in order to determine benefits payable on my behalf, now and in the future. This agreement and authorization is executed on my own behalf and on behalf of the other members of my household, if they are minors or otherwise unable to sign. I understand that under the State rule 157.11 k, if I or a household member is a Medicaid recipient, then I am not allowed to have them on my Application, therefore, I am stating that I have not listed on my application anyone that is a Medicaid recipient. If a family member becomes a recipient of Medicaid, I will notify CareFlite in writing of this life change immediately. I warrant that all the information in the Application is true and correct. CareFlite reserves the right to request documentation demonstrating the accuracy of such information. I acknowledge that membership in CareFlite Caring-Heart Membership Program is simply a membership in a program sponsored by CareFlite, and thus, is not membership in CareFlite's non-profit corporate entity as the term membership is contemplated under the Texas Non-Profit Corporation Act.

**CareFlite Office Use:**

Date Received: \_\_\_\_\_ Form of Payment: \_\_\_\_\_ Amount Paid: \_\_\_\_\_

Membership # Assigned: \_\_\_\_\_ Date Mailed: \_\_\_\_\_ Emp Initial: \_\_\_\_\_





3110 S. Great Southwest Parkway  
 Grand Prairie, Texas 75052  
 Members Services Office (877) 339-2273  
 (A Texas 501-c-3 non-profit entity)



## Caring – Heart Membership Program

**Protect Your Family & Finances...**



**PERSONS COVERED:** This Agreement covers the household family members listed on this application, so long as they remain full-time residents (including college students) of my household. New residence family members may be added, others deleted or the household location changed by written notice to CareFlite at the address shown above. Added members will be effective as of the postmark date on the envelope. **Medicaid recipients are not permitted to enroll in this program.**

**EFFECTIVE DATE:** This application will be effective on the date of the postmark if mailed or the date the electronic submission is received by CareFlite.

**BENEFITS:** Payment of the membership fee by the person shown above and compliance with the terms of this program/agreement entitles the members shown on the reverse side to the following benefits:

1. Emergency helicopter air ambulance services originating within 150 miles of DFW Airport for medically necessary advanced or basic life support emergency transport services from CareFlite as a result of an emergency medical condition shall pay nothing out of pocket, unless otherwise specified herein.
2. Emergency fixed wing air ambulance services for patients needing a higher level of care originating within 500 miles of DFW Airport and within the United States shall pay nothing out of pocket. For non-medically necessary fixed wing transports, CareFlite will make its best efforts to obtain an insurance pre-authorization. For fixed wing air ambulance service that are not medically necessary and/or operated for patient or family convenience, CareFlite will give members a 50% discount from its standard rates.
3. CareFlite's ground ambulance and 911/EMS service will be available within its service areas. These benefits will follow the rules of this Air Ambulance membership program. CareFlite's Membership Benefit is honored by certain other air medical programs. For information see [www.careflite.org](http://www.careflite.org).

**PAYMENT FOR SERVICES:** I understand that I am responsible for payment for any services provided to me by CareFlite, but that my membership will assist me by discharging that part of my financial liability that is not covered by insurance for those CareFlite services specified in this Agreement. This benefit is subject to certain limitations specified in this agreement. As a condition of receiving this benefit, I hereby assign (hand over) to CareFlite all rights and benefits that I or the other family members of my residence have under any and all medical, health, supplemental, worker's compensation, liability, auto or homeowner's insurance policies or plans, or from other third party payers or sources which provide coverage or would otherwise pay for ambulance services. Such payment sources are collectively referred to in this agreement as "insurance". I authorize the payment of all insurance benefits or payments to CareFlite. I understand that CareFlite will, whenever it deems it feasible, file claims for and directly collect the benefits payable from insurance up to the amount of CareFlite's charges for its services. When requested by CareFlite, I agree to complete any forms and take any other reasonable action that may be necessary to collect such amounts. If I or anyone on my behalf receives any insurance or other third party payments for services provided by CareFlite, I will promptly forward those payments to CareFlite at 3110 S. Great SW Parkway, Grand Prairie, Texas 75052.

**LIMITATIONS and CONDITIONS:** Membership benefits extend to CareFlite's critical care, advanced or basic life support helicopter and fixed wing air ambulance services staffed with nurses, paramedics and pilots, Specialty Care Transport (a ground transport staffed similarly to CareFlite's air ambulance services) as well as ground ambulances staffed with quality trained paramedics and EMTs. Member benefits are not applicable to services rendered by any other provider. As a condition of receiving the benefits of membership with respect to any air or ground ambulance transport, members with insurance agree to and must comply with all coverage conditions of their applicable insurance program for such transport. Some insurance programs require the insured person to obtain prior authorization of payment for non-emergency, yet medically necessary air ambulance services. (This requirement typically applies to fixed wing air ambulance and inter-facility ground ambulance only but not to helicopter or 911/EMS emergency services.) Non-insured household family members will automatically receive a 50% membership discount on CareFlite's standard charges for the services rendered. Some plans require certain documentation from the insured within a specified time limit or the plan(s) deny or reduce coverage for ambulance services. In the event the member with insurance forfeits coverage by failing to comply with these types of requirements for a transport that would otherwise be covered by insurance, the member will then forfeit membership benefit for failing to so comply and their membership can be revoked at CareFlite's discretion. Membership is available for sale only in those counties or jurisdictions shown on CareFlite's website [www.careflite.org](http://www.careflite.org). Ground ambulance benefits are available to all members but only in CareFlite's ground ambulance service areas. The member must hold a membership that is in good standing at the time of service and the transport must originate in CareFlite's deemed service area with CareFlite as the transporting agency. CareFlite reserves the right to deny or revoke any membership for reasonable cause. If membership is revoked then all balances are due in full. CareFlite may terminate the membership program at any time upon notice to the members. If CareFlite terminates the program, members will have any unused, prorated portion of their membership fee returned. To protect member fees, CareFlite maintains a bond with an A rated insurance company.

*CareFlite is a 501(c)3 Not For Profit Air and Ground Ambulance Service Sponsored by:*

